

IS THE LONE IT GUY DROWNING IN SMALL BUSINESSES?



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It might be time to throw your IT “guy” a lifeline! Today’s technology is more complex, more abundant, and more than just a one man job!

Have you ever looked at a job description for today’s IT technician/engineer? The list of required skills goes on and on. Is one guy really expected to be an expert on multiple operating platforms requiring multiple services on multiple types of devices? At this point, your IT guy is already in the water without a life jacket.

Now let’s expect him to both remediate daily issues that arise and proactively monitor the network to prevent issues. Throw in the strategic management of technology and the task of increasing IT capacity to drive business innovations. And now, he’s drowning...

At SSE, we offer support packages designed to assist your IT guy and provide backup support as needed. We like to help prepare you for any situation. Perhaps your IT administrator is on vacation or sick? Maybe they come across a new, unfamiliar issue and need guidance? Or maybe a big project arises and you simply need assistance? With our IT On Demand service we act as additional support for your in-house IT administrator. You’re able to get full IT support in a moment’s notice! In addition, we’ll monitor your network and alert your IT team to any issues, helping to prevent most problems before they arise.

CLIENT BENEFITS:

- **Relief for your in-house IT administrator:** vacations, sickness, emergencies
- **An escalation outlet:** access to a team of experts for issues beyond their expertise
- **Guidance for best practices:** industry best practices applied to your business
- **A virtual CIO:** expert advice on technology strategy and planning
- **A ticketing system:** an easy, organized way to submit and track tickets

Contact us today and throw your guy a lifeline! Email info@sseinc.com for more information or call 314.439.4700 for more information on how we can partner with your internal IT administrator.